

EFFECTIVE

January 1, 2021.

Subject(s)**Timing of the PATH referral - Clients losing deferral****BEM 229**

Previously, when a client no longer qualified for a deferral, Bridges would send a task and reminder 4 days before the end of the month the deferral ends. Bridges will now send the task and reminder ten days prior to the end of the month the deferral ends. Policy has been updated to reflect this change

Reason: This change will allow more time prior to the end of the month for the referral to generate.

**MANUAL
MAINTENANCE
INSTRUCTIONS**

Changed Items ...

[BEM 229](#)